



GRATON REWARDS PROGRAM RULES

HOW TO GET A GRATON REWARDS CARD

1. By participating in the Graton Rewards Program, members agree to be bound by these rules.
2. Membership in the Graton Rewards Program is free.
3. You must be twenty-one (21) years or older to sign up for a Graton Rewards Card. You must present a valid photo ID that is acceptable to Graton Resort & Casino.
4. Photo IDs that are acceptable for membership in the Graton Rewards Program are:
 - a. State-issued Driver's License
 - b. State-issued ID Card
 - c. Government-issued passport
 - d. Military ID
 - e. Government-issued Green Card
 - f. Tribal-issued ID Card
5. You may sign up for a Graton Rewards Card at the Rewards Center, Rewards Card Kiosks, or while playing Slots and Table Games.
6. The benefits of the Graton Rewards Program are intended and solely for the use of the person listed on the account ("member").
7. Graton Rewards Members may not allow any other person to use their Graton Rewards Card, PIN associated with the card, or access their account. Graton Resort & Casino will not be held responsible for loss of funds due to sharing their Rewards Card or PIN. Graton Rewards Cards are non-transferable. Any violation of this rule can result in immediate revocation of participation in Rewards Program, along with any associated benefits.
8. Graton Rewards Cards are the property of Graton Resort & Casino and must be returned immediately upon request.
9. Graton Resort & Casino is not responsible for lost or stolen cards, including any resulting misuse.
4. Points earned through dining and shopping are valid only at participating outlets with cash and credit purchases. Excludes the Spa & Salon, The Habit Burger Grill, beverage sales on the gaming floor, gift card purchases, taxes, and tips. Points earned will be automatically added within 24 hours and will round down to the nearest point value.
5. Points are valid for one year from the date earned. All points in an account with no activity for one year will expire and be removed from the account. The time frame for point expiration may be changed at any time at Graton Resort & Casino's discretion.
6. It is the Graton Rewards Member's responsibility to ensure that the Graton Rewards Card is properly inserted into the slot machine when playing slots and to ensure that the Dealer is aware of their play when playing table games or poker.
7. When a Graton Rewards Member is playing table games and/or poker, Graton Resort & Casino uses reasonable efforts to track a member's average bet and length of play; however, as a condition of receiving points for table games play and/or poker, members agree that such points are granted based on the personal observation of Graton Resort & Casino employees, which is subject to error. The determination of Graton Resort & Casino shall be final with respect to any discrepancies.
8. Graton Rewards Points may be redeemed in the Gift Shop or any Graton Resort & Casino restaurant at a rate of 1,000 Points = \$1 in value. Graton Rewards Points may not be redeemed for cash.
9. All Graton Rewards Point redemptions are final unless otherwise allowed at the sole discretion of management.
10. If a member purchases and subsequently returns merchandise, Graton Resort & Casino may deduct from the member's points the number of points awarded for the purchase of the subsequently returned merchandise.
11. Graton Resort & Casino reserves the right to adjust Graton Rewards Point balances due to computer error, machine malfunction, operator error, fraud, or other misuse of the Graton Rewards Card.
12. Graton Reward Point balances are non-transferable, including upon death or divorce.
13. Members agree to allow Graton Resort & Casino the unconditional use of their name and likeness for promotions/ advertising and announcements without compensation, consideration, notice, review, or further consent.
14. A member may be required to present valid government-issued photo identification bearing the same name as stated on their Graton Rewards Card in order to redeem rewards or receive tier benefits.
15. All decisions regarding the interpretation of program rules, eligibility, Graton Rewards Point accumulation, etc. lie solely with management, whose decisions are final.
16. Graton Resort & Casino reserves the right to modify or cancel this program at any time, for any reason, subject to any applicable regulatory approval.

GRATON REWARDS POINTS

1. Graton Rewards Points are earned by members in accordance with their gaming, dining, and shopping activities. The number of points earned will vary based on the type of device or table game played.
2. Graton Rewards Points are earned at the following rates:
 - a. Slot play - \$1 played earns one Graton Rewards Point
 - b. Video Poker play - \$2 played earns one Graton Rewards Point.
 - c. Table Games - Graton Rewards Points earned vary by game type, amount bet, and time played.
 - d. Poker - Poker players receive 1,000 Graton Rewards Points for each hour of live poker play.
 - e. Dining and shopping - \$1 spent earns five Graton Rewards Points.
 - f. Graton Resort & Casino may revise the method for earning points at its discretion and at any time.
3. No points will be earned on any free slot play coupons, free table play vouchers, promotional chips, or free play downloaded to slot machines.





GRATON REWARDS PROGRAM RULES (CONT'D)

17. Graton Resort & Casino reserves the right to deny anyone application for membership, or terminate anyone's membership in the program, at any time in its sole discretion, without recourse.
18. If any member fails to comply with the program in any manner, including violations of these rules, misuse of the Graton Rewards Card, fraud, misrepresentation, improper conduct, violation of laws, or should be excluded from gaming at Graton Resort & Casino, and Graton Resort & Casino, at its sole discretion, may terminate the member's membership in the program. In-lieu of termination, Graton Resort & Casino may, at its sole discretion, deduct Reward Points from a member's account and/or demote the member's account status, but permit the individual to remain a Graton Rewards Member. In the event of a member's termination for any reason, the member's Graton Rewards Points shall immediately expire. Graton Resort & Casino shall have no obligation to award any compensation and there shall be no other recourse for the account termination or the expired Graton Rewards Points.
19. Graton Resort & Casino may either terminate or suspend membership benefits of members who have been issued credit and are in default in repayment of that credit, who have had a check cashed and returned for non-payment, or are in any other way delinquent with respect to payments or indebtedness owed to Graton Resort & Casino. If the suspended member becomes current on all payments owed to Graton Resort & Casino, Graton Resort & Casino may reinstate the member's membership benefits and Graton Rewards Points. The decision to reinstate membership benefits and/or Graton Rewards Points is at the sole discretion of Graton Resort & Casino.
20. Individuals who are excluded from casino facilities, through a government program, their own request, at the sole discretion of Graton Resort & Casino, or through any other means, are not eligible to participate in the program.
21. All communication with Graton Resort & Casino may be monitored for quality assurance purposes.
22. Additional rules and information may be available upon request at the Graton Resort & Casino Rewards Center.
23. If any provision of these rules is deemed invalid or unenforceable by law or regulation, such provision shall be deemed void, but all other provisions will remain in full force and effect.
- d. Dining and Shopping - \$1 spent earns five Graton Tier Credits.
- e. Graton Resort & Casino may revise the method for earning tier credits at its discretion and at any time.
3. No tier credits will be earned on any free slot play coupons, free table play vouchers, promotional chips, or free play downloaded to slot machines.
4. Tier credits earned through dining and shopping are valid only at participating outlets with cash and credit purchases. Excludes the Spa & Salon, The Habit Burger Grill, beverage sales on the gaming floor, gift card purchases, taxes, and tips. Tier credits will be automatically added within 24 hours.
5. Tier credits are accumulated to earn promotion and retention of card tier status in Graton Rewards Program. Tier credits have no cash value and cannot be used for redemption in Graton Resort & Casino outlets.
6. Members may earn tier credits during the applicable tier credit earning year, which annually begins on January 1 and ends December 31 (unless otherwise indicated by Graton Resort & Casino). Each January 1, all tier credit balances from the prior year reset to zero (0), and a new tier credit earning year begins. Tier credits accumulated during a tier credit earning year determine a member's tier status for the following tier status year (unless otherwise indicated by Graton Resort & Casino). The time frame for tier credit earning and expiration may be changed at any time, at Graton Resort & Casino's discretion.
7. Graton Rewards Members may also receive tier credit multipliers based on their tier credit earnings.
8. When a Graton Rewards Member is playing table games, Graton Resort & Casino uses reasonable efforts to track a member's average bet and length of play; however, as a condition of receiving points for table games play, members agree that such tier credits are granted based on the personal observation of Graton Resort & Casino employees, which is subject to error. The determination of Graton Resort & Casino shall be final with respect to any discrepancies.
9. Graton Resort & Casino reserves the right to adjust Graton Rewards Tier Credit balances due to computer error, machine malfunction, operator error, fraud or other misuse of the Graton Rewards Card.
10. Graton Reward Tier Credit balances are non-transferable, including upon death or divorce.
11. All decisions regarding the interpretation of program rules, eligibility, Graton Rewards Tier Credit accumulation, etc. lie solely with management, whose decisions are final.
12. Graton Resort & Casino reserves the right to modify or cancel this program at any time, for any reason, subject to any applicable regulatory approval.
13. Additional rules and information may be available upon request at the Graton Resort & Casino Rewards Center.
14. If any provision of these rules is deemed invalid or unenforceable by law or regulation, such provision shall be deemed void, but all other provisions will remain in full force and effect.

GRATON TIER CREDITS

1. Graton Tier Credits are earned by members in accordance with their gaming, dining, and shopping activities. The number of credits earned will vary based on the type of device or table game played.
2. Graton Tier Credits are earned at the following rates:
 - a. Slot play - \$1 played earns one Graton Tier Credit.
 - b. Video Poker play - \$2 played earns one Graton Tier Credit.
 - c. Table Games - Graton Tier Credits earned vary by game type, amount bet, and time played.

